General Information

How to Book

You are welcome to make your reservations by telephone (01473 730000) - 24 hours answerphone service. However we cannot confirm your booking until we receive your completed and signed booking form with the appropriate deposit. Please then send this to TRAVEL PLUS TOURS. Confirmation of your reservation will show full details of your booking and the final balance due, together with the date by which we must receive this final payment. This will be sent to you within two weeks of your booking being received. YOUR CONTRACT WITH TRAVEL PLUS TOURS WILL EXIST FROM THE DATE OF THE ISSUE OF YOUR CONFIRMATION INVOICE.

Baggage

On all flights you are permitted to carry 10 kilos of personal baggage per person. Should you require extra luggage "in the hold" please advise us at the time of booking by means of the "Special Requests" box. Extra charge will be £40.00 return per "Hold Bag" with a limit of 15 kilos per bag.

Stadium Tickets

We guarantee Stadium Tickets for all meetings listed in this brochure. Because of our excellent relationship with promoters we can usually obtain most types of ticket that you request. However for bookings received less than four weeks prior to the event, we can never guarantee premium tickets.

Payment of your holiday

You can pay your deposit and balance by Cheque/Credit Card/Debit Card. All cheques must be payable to TRAVEL PLUS TOURS, P.O.Box 730, Ipswich IP1 9BP. Any balance payments made by Credit Card will be surcharged by 2% to cover card bank charges.

Scheduled Airline Insurance

It is now common amongst most Travel Operators to add a new insurance to cover clients against the possible financial failure of any Scheduled Airline. Each passenger will be invoiced for £3.00 per head to cover possible financial failure of any airline used in this brochure. Existing ABTA and ATOL licences do not cover for such an eventuality, and this small premium will protect all our clients.

Reductions for Children

On all Tours we offer the first child (under 12 years of age) and sharing with at least 2 full price Adults, a reduction of 25% on the basic cost of this tour. For any additional child (under 12 years of age) a 15% reduction on the basic tour cost is made providing at least 2 adults are sharing the same room.

The holidays in this brochure are ATOL protected by the Civil Aviation Authority. Our ATOL licence No. is 0944. TRAVEL PLUS TOURS is a privately owned company operating under licence to Fred Olsen Travel Ltd. of Olympus House, Olympus Close, Ipswich. IP1 5LN

Insurance

All passengers travelling on any one of our tours must be fully covered by comprehensive insurance. If the schedule below is not acceptable to you then you must provide evidence of a similar policy document to us before your booking will be accepted. No client will be permitted to travel on any tour without insurance.
We are happy to provide you with the following insurance. We act as an appointed representative of Holiday Extras, who are authorised and regulated by the FSA. The policy is underwritten by Mapfre Assistance.
A full policy wording will be sent to you once you have paid the appropriate premium, but is available on request. A Key Facts document is also available on request.
Children under 18 are FREE when accompanied by a full paying Adult.
Our Gold Single Trip policy provides cover up to the following limits:

Cancellation & Curtailment	£5,000
Travel Delay	£60 (£20 for the first full 8 hours delay then £20 for each subsequent full 12 hours)
Missed Departure	£300 Europe £600 Worldwide
Personal Luggage	£1,500
Money & Passport	£300 (cash £100)
Medical Emergency & Repatriation	£5 million
Hospital Benefit	£15 per full day up to £600
Personal Liability	£2 million
Personal Accident	£25,000
Legal Expenses	£25,000

An excess of £75 applies to most sections. The Medical Emergency and Repatriation excess is £100.

The Gold Policy costs £20 per insured person. (Australia tour £60)

Notes:
Child 2-17 years pay 25% of the adult premium when travelling alone
Adults 65–74 pay double premium
Adults 75–85 pay triple premium
There is a range of different cover options, depending on your needs.
This policy is only available for persons aged under 86, resident in the United Kingdom, whose trip begins and ends in the UK. There are important conditions and limitations within the policy which are detailed in the policy wording. Please make sure that the cover is suitable for your needs.
If you would like more information or are unsure of any details contained herein, please contact us on 01473 730000.

Minimum Numbers

All tours are subject to a minimum of 20 passengers. Should these numbers not be reached any cancellation will be advised no later than 6 weeks prior to departure.

PLEASE READ THE BOOKING CONDITIONS

Tour Reference: _____ **Departure Date:** ...../...../2012 **Departure Airport:** _____

Title	First Name (as on passport)	Surname (as on passport)	Date of birth	Type of Room	Insurance

Address of first person named (to whom all correspondence will be sent)

.....

.....

..... **POSTCODE** .....

Contacts:

DAY .....

EVENING.....

E-MAIL .....

Please confirm my booking, as above. I enclose a deposit of £80 per person. I enclose full payment if the booking is made within 8 weeks of departure. I have read the conditions relating to this booking and agree to accept them on behalf of everyone named on this booking form.

Special Requests/information:

_____

_____

_____

_____

	Deposit @ £80.00 per person (Australia £200)	£
	Insurance @ £20.00 per person (Australia £60)	£
	TOTAL ENCLOSED	£

Signature (of first named person)

.....***Date***.....

I wish to pay by CREDIT/DEBIT CARD. Please charge the amount required to my card as shown below

				–					–					–				

Card Start Date .....**Card Expiry Date**.....

Card Security number (last 3 digits on rear of card).....

Authorised Signature .....

PLEASE BOOK ME

In hold baggage	***YES/NO***	***Number of bags***.....
Airport Car Park	***YES/NO***	***Car Registration*** .....
Airport Hotel	***YES/NO***	***Rooms required***.....

ABTA NUMBER W8677

TRAVEL PLUS TOURS
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Tel: (01473) 730000 • Fax: (01473) 731900
New email address: tours@tptours.co.uk • www.speedwaytravelclub.co.uk